The Certificate IV in Credit Management (FNS40115) is for people wanting to work in the financial services industry as a credit/lending officer, credit controller, customer service officer, credit analyst or reconciliation officer.

The course provides individuals with an excellent understanding of the lending industry, including developing skills and knowledge in lending and loan processing operations, making sound and compliant loan decisions, and developing productive client relationships. For more information please visit our website.

www.kaplanprofessional.edu.au
LEARNING OUTCOMES

- Accurately and efficiently evaluate and process loan applications
- Identify and meet the needs of clients with lending needs
- Develop productive relationships with clients
- Apply knowledge of the financial services industry to their professional practice
- Identify future learning opportunities for themselves

CPD

Continuing professional development (CPD) of knowledge and skills is essential to remaining compliant under ASIC’s Regulatory Guide 206 (RG 206). ASIC has specified that representatives offering mortgage broking services must undertake 20 hours of CPD each year. CPD requirements for MFAA membership are set over and above ASIC requirements of 20 hours per year.

Kaplan offers CPD training for finance and mortgage brokers through Ontrack, our online CPD platform, which delivers monthly multimedia training, along with tracking and reporting capabilities.

Kaplan’s CPD training is recognised by the FBAA and MFAA. To learn more about our ASIC RG 206 compliance offerings, visit the CPD page or contact our CPD support team on 1300 527 526.

PATHWAYS

Candidates such as credit/lending officers, credit controllers, customer service officers, credit analysts and reconciliation officers may also be interested in Kaplan’s finance and mortgage broking courses.

"Kaplan is the most reputed institution when it comes to financial services education. After doing a bit of research I found that Kaplan students are getting an edge when it comes to credibility of the course and material."

Gayathri Suriyanarayanan

Enrolment Date
Start anytime.

Entry Requirements
There are no entry requirements for this course.

Duration
12 weeks

Students who enrol are given a maximum time of 12 months to complete the qualification from their initial enrolment date.

Delivery
Online: self-study access to a virtual classroom.

Assessment
One (1) exam and one (1) assignment.

Resubmission and Resit
Students are permitted two (2) resits for the exam and one (1) resubmission for the assignment.

Exemption
Exemptions may be granted on the basis of previous study and/or experience.

Fees
For an updated schedule of fees please visit our website.

Completion
Students will be awarded a Statement of Attainment on completion of the course.

Contact us on 1300 662 203 or via email at mail@kaplan.edu.au or alternatively speak to your Business Development Manager.

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