

Subject	Code	Description	Type	Topic	Assessment
FNS41515 Certificate IV in Life Insurance — Underwriting stream	FNSINC301	Work effectively in the financial services industry	Core	Topic 1	Exam, Assignment
	FNSILF403	Develop and maintain in-depth knowledge of products and services used by the life insurance sector	Core	Topic 2	Assignment
	FNSCUS301	Respond to customer enquiries	Elective	Topic 3	Assignment
	FNSCUS403	Deliver a professional service to customers	Elective	Topic 3	Assignment
	FNSCUS402	Resolve disputes	Elective	Topic 3	Exam
	BSBMMM301	Process customer complaints	Elective	Topic 3	Exam
	FNSILF401	Contribute to the life risk underwriting process	Elective	Topic 4	Exam, Assignment
	FNSISV402	Underwrite new business	Elective	Topic 5	Assignment
	FNSILF502	Underwrite complex medical risks	Elective	Topic 6	Assignment
	FNSILF503	Underwrite complex non-medical risks	Elective	Topic 6	Assignment
	FNSILF405	Receive and evaluate life insurance claims	Elective	Topic 7	Assignment
	FNSISV406	Use specialist terminology in insurance claims	Elective	Topic 7	Assignment
	FNSISV407	Use medical terminology in an insurance context	Elective	Topic 7	Assignment

*The above 13 units of competency are awarded for the successful completion of the Certificate IV qualification; 2 core and 11 electives.*

*Note: The assessments are listed by unit of competency above. The assessments are combined, covering multiple units of competency. Please refer to the subject outlines for more information on how the topics relate to the units of competency and the assessment.*