



VIC Agent Representative Program

Course outline

Course overview

Kaplan Professional’s online VIC Agent’s Representative Program is ideal if you wish to be employed as an agent’s representative in Victoria or further to further their real estate knowledge.

You will gain an introductory understanding of the property industry in Victoria, including both the sales and property management aspects of working in real estate, as well as learning interpersonal communication techniques and strategies that will assist you in developing the skills required in the real estate industry.

Successful completion meets the educational requirement for Consumer Affairs Victoria to apply for registration to work as an agent’s representative in the property sector in Victoria.

Units of competency

Subject Code	Title	Core/ Elective	Quiz	Written Assignment	Oral Assignment
CPPDSM4080A	Work in the real estate industry	Core	Yes	Yes	Yes – one oral assignment, completed as last subject
CPPDSM4007A	Identify legal and ethical requirements of property management to complete agency work	Core	Yes	Yes	
CPPDSM4008A	Identify legal and ethical requirements of property sales to complete agency work	Core	Yes	Yes	

The above 3 core units of competency are awarded for the successful completion of the VIC Agent’s Representative Program. They form part of CPP40307 Certificate IV in Property Services (Real Estate).

Note: The assessment is listed by unit of competency above. The quiz and written assignment are specific to each unit of competency, however, the oral assignment covers the oral components of all units. Refer to ‘Assessment tasks’ for further information.

Course entry requirements

There are no entry requirements.

Course duration

Students have a total of 26 weeks (6 months) to complete the learning and assessment requirements for the VIC Agents Representative Program from their initial activation date. The subject breakdown for this course is below:

Subjects in the course
CPPDSM4080A - Work in the real estate industry
CPPDSM4007A - Identify legal and ethical requirements of property management to complete agency work

CPPDSM4008A - Identify legal and ethical requirements of property sales to complete agency work

VICRegOA - Oral Assignment (completed last, covering oral components of above UOCs)

All subjects except the oral assignment subject will be activated upon initial enrolment. Individuals are required to complete all other subjects prior to attempting the oral assignment. The above is the recommended study order of subjects; however, individuals have the flexibility to complete in any order, with the oral assignment as the last subject.

The **amount of training** for this course may be up to 15 hours per week. The amount of training is the hours an individual can expect to spend to complete their course work and assessments.

In addition to the amount of training, individuals who are new to industry or vocational training could need up to 5 hours per week known as **unsupervised hours**. These additional hours are for study skills or further research. For example, an individual not working in industry would need more time to review industry websites that are usually introduced in workplace compliance training.

Individuals in job roles related to the real estate industry may be able to complete the course requirements in a shorter timeframe or less hours per week.

Delivery mode

This course is delivered online.

Kaplan's online learning portal KapLearn enables the provision of innovative, interactive learning resources and support. KapLearn can be accessed anywhere at any time using a computer or mobile device that has internet access.

KapLearn is the access point for course notes, supplementary learning material, practice activities and assessments. KapLearn is also the access point for ongoing support.

Assessment tasks

The assessment tasks for this course are listed below. The quiz and written assignment are specific to each unit of competency, whereas the oral assignment covers the oral components of all units of competency, and is completed last. The units of competency are co-assessed as listed earlier in 'Units of competency'.

Subject	Assessment	Assessment Detail
CPPDSM4080A - Work in the real estate industry	1 Quiz	Open book multiple choice examination, four (4) attempts.
	1 Written Assignment	Two (2 attempts): <ul style="list-style-type: none"> • Short answer questions • Project • Case study
CPPDSM4007A - Identify legal and ethical requirements of property management to complete agency work	1 Quiz	Open book multiple choice examination, four (4) attempts.
	1 Written Assignment	Two (2 attempts): <ul style="list-style-type: none"> • Short answer questions

		<ul style="list-style-type: none"> • Case study
CPPDSM4008A Identify legal and ethical requirements of property sales to complete agency work	1 Quiz	Open book multiple choice examination, four (4) attempts.
	1 Written Assignment	Two (2 attempts): <ul style="list-style-type: none"> • Short answer questions • Case study • Project
VICRegOA - Oral assignment (covers oral components of above UOCs, completed last)	1 Oral Assignment	Oral assignment – two (2) attempts <ul style="list-style-type: none"> • Oral questions • Role plays The mode of oral assessment is by phone/Skype.

Individuals may attempt the quizzes and/or submit their written assignments at any time if they believe they are adequately prepared. The oral assignment may be attempted when all other subjects are completed. Individuals will receive personal reminder emails as they approach their enrolment expiry deadline.

Individuals must be deemed competent in all assessment items, including demonstrating competency in all of the quiz questions, in order to be awarded their Statement of Attainment.

Recognition of Prior Learning

Students may be able to obtain Recognition of Prior Learning (RPL – previously known as exemptions) for a Kaplan award subject based on their previous study and/or work experience. To do this, students must submit evidence that demonstrates they have already met the requirements of the subject through these other means.

Evidence can take many forms, such as information about approved study, information about work experience, certificates, transcripts or other credentials.

Kaplan’s RPL policy and the RPL kit are available at: <www.kaplanprofessional.edu.au>.

Fees

An updated schedule of fees is available at the Kaplan Professional website: <www.kaplanprofessional.edu.au>.

Student policies

Students who enrol in a Kaplan course are bound by our published policies, including the policy that sets out our rules for assessment. Students can review these policies and our terms and conditions before they enrol by going to the Kaplan website: <www.kaplanprofessional.edu.au>. The policies also assist students when their study program does not go as planned and they need extra support.