



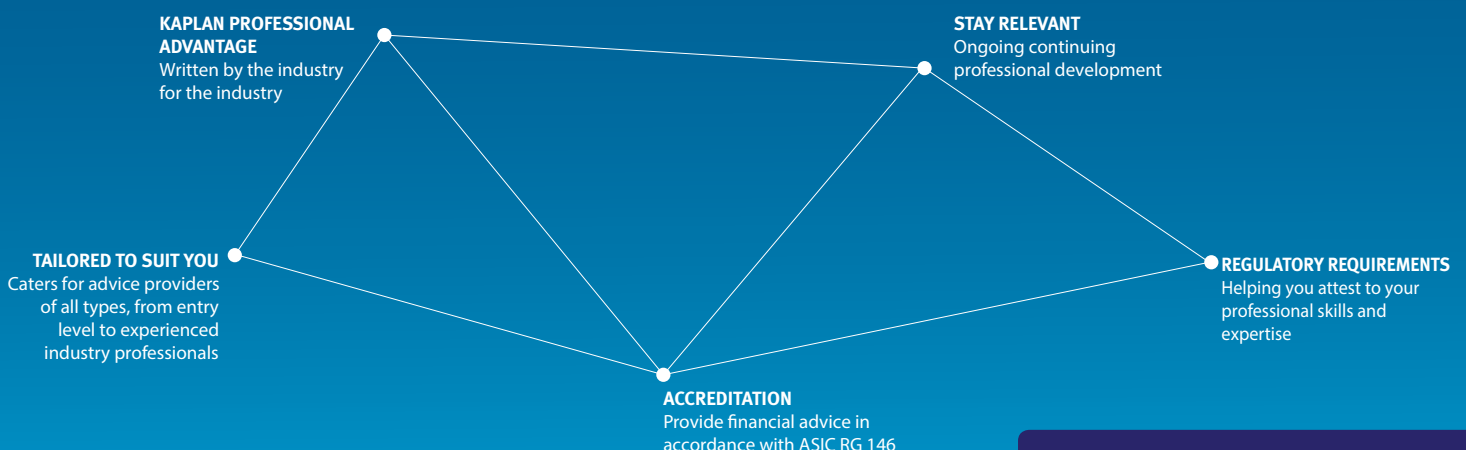
Learn, to lead.

Tier 2 Online Accreditation Program

The Tier 2 RG 146 Accreditation online training program is specifically designed for corporate organisations who require employees to hold accreditation in general or personal advice in basic deposit non-cash payment products and/or general insurance.

This subject meets the education requirements of ASIC Regulatory Guide 146 (RG 146).

kaplanprofessional.edu.au



Designed to develop skills and knowledge of workplace practice, individuals will take on the role of a customer liaison officer at a fictional general insurance and banking business.

LEARNING OUTCOMES

- › Gain an understanding of the finance industry in Australia
- › Understand the features of Tier 2 financial products, and the difference between general advice and personal advice
- › Understand the role and responsibilities of a Tier 2 adviser
- › Demonstrate their understanding of appropriate communication skills to build relationships with clients

TOPICS COVERED

Foundations of the financial services industry

Foundations of the financial services industry

- 1.1 The financial system
- 1.2 The concept of advice
- 1.3 Economic factors

General Insurance

General Advise General Insurance

- 2.1 Insurance overview
- 2.2 Domestic insurance products
- 2.3 Commercial insurance products
- 2.4 Responsibilities and resolving disputes

Personal Advise General Insurance

- 2.5 Introduction to general insurance advice process
- 2.6 The general insurance advice process

Deposit Products

General Advice Deposit Products

- 3.1 Banking basics
- 3.2 Types of deposit products
- 3.3 Non-cash facilities
- 3.4 Managing customer complaints and disputes

Personal Advice Deposit Products

- 3.5 Introduction to the deposit products advice process
- 3.6 The deposit products advice process

Adviser Skills

A Workplace Validation Report demonstrating knowledge and skills.

Enrolment Date

Start anytime.

Entry Requirements

There are no entry requirements for this program.

Recognition of Prior Learning (RPL)

RPL may be granted on the basis of previous study and/or experience.

Duration

Individuals have a maximum of 90 days to complete assessment requirements for all subjects from activation date.

Delivery

Online: self-study access to a virtual classroom.

Assessment

Each topic contains a series of modules. Each module has one (1) open-book, multiple-choice exam. At the completion of all modules, there'll be one (1) Workplace Validation Report. This is to be completed by the line manager or supervisor.

Completion

A Statement of Attainment will be awarded on successful completion.

Fees

For an updated schedule of fees, please email corporatesolutions@kaplan.edu.au or phone 1300 728 505.

Correct at time of printing. For more information about this course, please refer to our website.

Kp.edu.au/rg146

"I chose Kaplan Professional due to its reputation as the industry standard for RG 146 education. My study has assisted me by providing a sound knowledge base to function in my role and add most value to my business."

Zack Kennie

